Set up Google Duo - for PC or Chromebook via Web

Step 1: Open Duo

On your computer, open http://duo.google.com NOTE: Your computer MUST be equipped with a Camera to permit video calling.

Step 2: Verify your phone number (optional)

Important: If you skip this step and you don't verify your phone number, you can only receive calls from people who you've previously called.

Enter your phone number. Click Get verification code. Duo will send a code in a one-time SMS message to the number that you entered. (Carrier text-message rates may apply.) Enter the code that you received in the text message. If you don't receive a text message, click Resend. If you still don't receive a text message, click Back arrow to make sure you entered your phone number correctly.

Set up Google Duo on a Chromebook

Duo is available on Chromebooks.

If you're using your Chromebook at work or school, you might not be able to use the Duo app. For more information, contact your administrator.

Set up Duo on a Chromebook

After you verify your number on Duo

People with your phone number can see that you use Duo and call you using the app. If you connect your Google Account, they can also connect with you across Google services.

Duo can periodically send your contacts and location to Google.

If you call someone not saved in your contacts, Duo will display your phone number so they can see who's calling.

Use Duo to call your contacts

Video calls with anyone in your contacts who uses Duo: Call friends and family across different devices like Android, iOS, computers, Google Home Hub, Lenovo Smart Display, and JBL Link View.

High quality audio and video: Your call's quality automatically changes, based on your connection.

Knock Knock: You can see a live video preview before answering a call from one of your contacts.

End-to-end encryption: Your calls are secure and can only be seen by you and the person you're talking with.